

Endless Mountains Health Systems - Summary Medical Financial Assistance Policy

Endless Mountains Health Systems (EMHS) Financial Assistance Program provides financial assistance for qualifying patients who need assistance for care they receive at EMHS and EMHS's participating providers. Patients are responsible for filling out an application to apply for financial assistance and must meet the eligibility criteria listed below to qualify.

Who is eligible for Financial Assistance and what are the requirements? The Financial Assistance Program (FAP) helps low-income, uninsured, or underserved patients who need help paying for all or part of their medical care. Patients are eligible for Financial Assistance when their Family Income is at or below 200% of the Federal Poverty Guidelines (FPG). Other criteria may be utilized in addition to FPG. Patients who need assistance with the FAP should contact the patient financial assistance staff to determine eligibility and for application assistance.

Patients who are eligible for assistance will not be charged more than the amounts generally billed (AGB) for emergency or other medically necessary care to patients with insurance.

What does the program cover? The FAP covers medically necessary care provided at EMHS and certain physician care provided at EMHS. Services not covered under the FAP are those provided by outside physicians and retail pharmacy.

Is there language assistance? Interpreters are available to you at no cost. Contact the patient financial assistance staff for interpretation service.

How do I receive a copy of the Financial Assistance Policy? You may request your free copy of the Financial Assistance Policy by calling 570-278-3801 xt. 1199, mailing Credit Mgr. 100 Hospital Drive, Montrose, PA 18801, or visiting our website at www.endlesscare.org.

If you need assistance: For assistance with the Financial Assistance Policy and/or application process, please call 570-278-3801 xt. 1199, or speak with a patient financial services representative.

HOW DO I APPLY? Please request a copy of the application from any of the following areas:

EMHS Admissions Staff
EMHS Emergency Department Reception Desk
Patient Financial Services Representatives
Call 570-278-3801 xt. 1199
Mail – Credit Mgr. 100 Hospital Drive, Montrose, PA 18801

Mail completed applications (including all required supporting documentation) to: Endless Mountains Health Systems, Attn. Credit Mgr., 100 Hospital Drive, Montrose, PA 18801.

Incomplete applications will be held until missing documentation or information is received. A letter will be sent if the application is incomplete and respondents will have 30 days to supply the additional information.